Professional Lead for

Contextual Safeguarding

JE Code:2198



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| **Values – We are dedicated, respectful, collaborative, we are Milton Keynes City Council** | |
| **Service:** | Contextual Safeguarding Team |
| **Reports To:** | Team Manager for Contextual Safeguarding |
| **Job Family:** | Care and Welfare |
| **Grade:** | I |
| **Political Restricted:**  **DBS Required:**  **If Yes:** | N  Y  Enhanced |
| **Date:** | November 2023 |

**Key Deliverables**

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| **1.** | To provide advice, professional guidance, quality assurance, scrutiny, and advocacy for children and young people who are at risk of contextual harm. This includes attending strategy meetings, providing consults, reviewing exploitation tools and advising on the plans that support children at risk. The post holder will promote their well-being through the application of practical and procedural knowledge and enabling them to live safely within their family wherever possible. |
| **2.** | Responsible for chairing professional and multi-agency meetings that provide advice and guidance to professionals and practitioners who are working with children and young people who are at risk of contextual harm. |
| **3.** | To represent Children’s Social Care in wider partnership meetings around exploitation; missing and other interrelated areas of concern (County Drug Lines; Serious Youth Violence; Gangs etc. To act as the professional conduit and Single Point of Contact (SPOC) for multi- agencies, developing positive professional multi-agency working relationships. |
| **4.** | To deliver Contextual Safeguarding training to single agency; multi-agency and wider community groupings and provide personal development support for social workers, social work assistants, students and other professionals, by acting as a coach and mentor as required. |
| **5.** | To contribute to providing information and data to support the Contextual Safeguarding Team Manager, completing tasks on their behalf as required. Will contribute to the wider support and oversight of the Contextual Safeguarding service including writing and implementing policies and processes. |
| **6.** | Support and supervise staff based within Contextual Safeguarding Team in accordance with Milton Keynes Local Authority policy and procedure, providing professional advice, guidance and support to ensure that the provision of services by staff conforms to best practice, defined by local and National standards, legal contexts, and expectations. |

*Within reason these key deliverables may evolve to meet service need and it is expected that you will be flexible and adaptable in your delivery to meet both service and council wide needs*

**Essential Requirements (key skills & qualifications)**

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| **1.** | Professional Qualification in Social Work, Policing, Youth / Criminal Justice and extensive post qualification experience. Supervisory experience in Children’s Social Care / Youth Justice or supervisory experience in relevant role with statutory partner (Children’ Social Work; Education; Health; Police; Probation) and recent relevant experience in work with Children at risk of contextual harm. |
| **2.** | Significant experience of managing risk and multi-agency working concerning young people who are at risk of contextual harm and theoretical knowledge of related criminal and childcare issues, legislation, policy and research. |
| **3.** | Must be self-motivating, and able to make difficult decisions, whilst supporting staff to complete complex work. Experienced in supervision, development, and appraisal, within a framework and to local and national standards. Able to lead and motivate staff and other professionals to deliver change and support joint working in line with local and national requirements. |
| **4.** | Possess excellent written and verbal communication skills including presentation skills with ability to question, challenge, solve problems and complete tasks within variable time frames. |
| **5.** | Good interpersonal, organisational and information management. Must be able to support staff in complex work, supervise and appraise staff, within a framework and to local and national standards, with an ability to form close working partnerships with a variety of different agencies in all areas of the work. To support the Contextual Safeguarding team comprising of multi-agency, multi-disciplinary professionals to provide a quality service to clients. |



Job Family

Care & Welfare

Grade I

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| **Colleagues expectations**   * Be professional at all times * Work together for the good of the team, council and local people * Promote a supportive culture * Challenge assumptions * Take ownership * Be willing to change and do things differently * Always work in a safe manner | **Managers expectations**   * Be a role model by displaying positive behaviours at all times * Make well-considered decisions * Support, coach and communicate with my team * Be accountable for my team’s performance |

# Care and Welfare family jobs have as their primary responsibility, the vulnerable members of our community who depend upon the Council for direct advice, guidance and practical assistance. They may personally carry out caring related tasks, or manage those that do, but it is personal interactions with those in our care that are at the centre of these roles.

This element of the profile, taken from the job family descriptor for this grade, provides a general understanding of the level of work and demands required.

### Role characteristics

At this level roles are generally either senior practitioners or managers. Senior practitioners will use their advanced theoretical understanding of their specialist field to make highly consequential decisions directly impacting the welfare of those in Council care but are unlikely to have formal management responsibilities.

Managers’ principal work focus is on the ongoing care and welfare of those in their charge and the management of a local workforce.

### The knowledge and skills required

The expertise that underpins job holders’ decisions and authoritative recommendations is grounded in either an advanced level of theoretical understanding of a very wide range of social work issues and/or associated disciplines, or an equivalent level of very lengthy practitioner level experience.

Roles may require specific qualifications in order to comply with the legislative and regulatory requirements of their job.

At this level Job holders will engage with others in assisting with physical tasks requiring some modest manual dexterity. Computer use is also a day-to-day feature of these roles.

### Thinking, planning and communication

Job holders will regularly deal with highly charged, contentious situations and individuals whose behaviour ranges from merely challenging to aggressive and threatening. Job holders will have developed their essential communication skills through a combination of formal training and lengthy experience. Delivering the desired outcomes of interventions with families and individuals will depend upon effective advisory and persuasive skills in the context of exchanges with a range of audiences, some of whom will have inherent comprehension or language difficulties.

Whether resulting from their own case work or from issues escalated from other areas, the problems and situations dealt with will inevitably be complex, involving multiple information streams such as individual needs assessment, consideration of resource allocation and prioritisation of conflicting demands. Although still working on a day-to-day basis with groups and individuals, there will also be a need to take a longer view maybe up to a year ahead in some cases.

**Decision making and innovation**

Job holders have freedom to operate within more general policy guidelines rather than highly defined procedures. Indeed, they will be expected to use their initiative to translate corporate policy into effective operating protocols and deal with even major issues as they arise without recourse to managerial advice or direction.

### Areas of responsibility

Job holders will not only implement important and far-reaching care programmes to the direct benefit of families and individuals, but they will also contribute to the development of corporate policies and procedures in their working sector.

Job holders will generally have formal management responsibility within their team or centre. Those at this level who do not have this responsibility will be social work professionals, whose specialist qualifications offset this slightly reduced demand.

Job holders will be expected to account for considerable amounts of money and/or make discretionary spending decisions from an agreed budget.

Job holders will create and maintain work records, both written and electronic. There will, in addition, be sole or shared responsibility for the safe use and basic maintenance of a range of equipment, premises and/or vehicles.

### Impacts and demands

The requirement for greater than normal physical effort is modest, although there will always be a need for limited standing, walking and the lifting/carrying of equipment and other items. Awareness of the actions of children, vulnerable adults and others will call for long periods of sensory attention. Job holders will also be required to have moderate periods of concentrated mental attention, for example when report writing or attending case meetings. Given the range of case work involved, job holders will also experience high level pressures of deadlines and conflicting demands.

Job holders are required to develop and maintain client relationships which may need them to exert greater than normal emotional resilience, with particularly challenging service users.

Working directly with vulnerable service users will result in some exposure to disagreeable, unpleasant or hazardous environmental working conditions. This may extend to dealing with odours, intimate care and bodily fluids, and will also see job holders exposed to unpleasant or even threatening people behaviour from time to time.