

Bletchley Pathfinder

Information Pack
October 2023

Recap

What is this work trying to achieve?



To progress two of the Fuller recommendations

Provide more proactive, personalised care and support to people through a multi-disciplinary team approach

Help people to stay well for longer as part of a stronger focus on prevention of ill health

What is Fuller?

The Fuller stocktake report, Next Steps for Integrating Primary Care, is national piece of work commissioned by the NHS which outlined a new vision for primary care that reorientates the health and care system to a local population health approach through building neighbourhood teams, streamlining access and helping people to stay healthy.

Recap

What have we done so far?



22 February

The Health and Care Partnership...

- Considered the Fuller report
- Agreed to pilot neighbourhood working in one or two areas of Milton Keynes
- Asked the Joint Leadership Team to develop a more detailed proposal for the pilot

The Joint Leadership Team then...

- Carried out initial research on the level of need and reached a view that Bletchley would be suitable as the pilot area
- Developed a better picture of how other areas are approaching the Fuller report and the recommendations

13 June

The Health and Care Partnership...

- Agreed to select Bletchley as the area to pilot neighbourhood working
- Asked the Joint Leadership Team to prepare for a potential start of the Bletchley Pathfinder in September 2023

The Joint Leadership Team then...

- Undertook initial engagement work, meeting Primary Care Network leads and sending introductory letters to Bletchley partners
- Commissioned 13 work packages to inform the design of the Bletchley Pathfinder

20 September

The Health and Care Partnership...

 Approved the start of the 18-month Bletchley Pathfinder in line with the design set out in this pack

Informing our proposals



13 work packages have informed the design, including...



Carrying out a detailed local needs assessment



Gauging support from local NHS organisations



Talking with the local voluntary and community sector



Finding out the level of interest from schools



Looking at the role of community pharmacies



Getting feedback from the two Town Councils

Contact Rebecca Green to take a look at any of the work packages



Mapping the local public sector workforce



Background work on roles and ways of working



Asking local residents for their thoughts

The first three proposals



What we found out...

Very broad support for working more closely together from the NHS family, police, schools, the city council, town councils and the voluntary sector

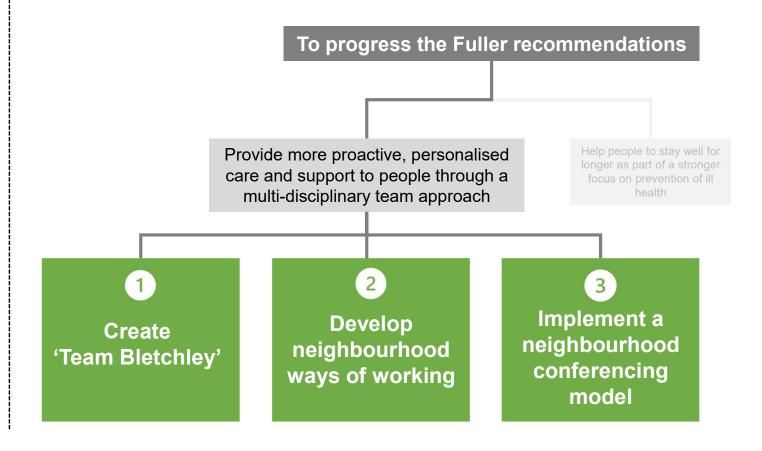
Lack of awareness of what different organisations do, how they operate and could interact better

There are some examples of multi-agency work taking place in the neighbourhood, but they are not consistent or could be developed further

Crime and the fear of crime a theme in resident feedback

Local people want to see better professional co-ordination

What we are proposing initially...



The proposals





Create 'Team Bletchley'

- Focused on building relationships and trust between professionals
- Would create multiple opportunities for engagement and dialogue
- Some universal events, some targeted for example older adults
- Products like an 'Induction to Bletchley' could be developed
- Inclusive open to public and voluntary sector organisations to join



Develop neighbourhood ways of working

- All about agreeing the best ways of working together in Bletchley
- Could resemble detailed operational procedures or something looser
- Focus on how different sectors interact (for example schools and health)
- Will require a level of organisational sign up and commitment
- Some form of monitoring and management probably inevitable

3

Implement a neighbourhood conferencing model

- A way of addressing issues where multi-agency involvement is required
- Could be family-focused, or focused on a wider issue
- Standardised, well understood model
- Will need to be clear how it relates to other panel processes
- Will need active management and facilitation

The second three proposals



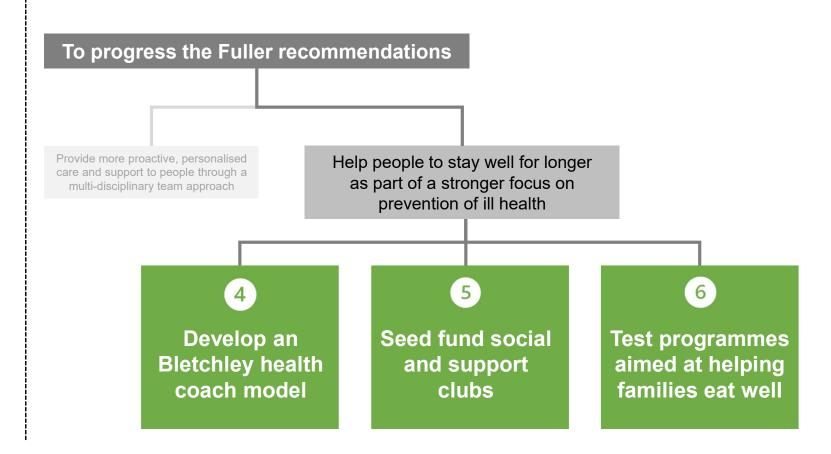
What we found out...

Health inequalities are worse across the board, but obesity and smoking rates stand out as much worse than elsewhere

Too much use of emergency health care and issues with out patients/planned care engagement. High number of residents have long term conditions so helping people have more control over their health and care is an important issue

Local people liked the idea of a health coach, but also want to see more support services

What we are proposing initially...



The proposals





Develop an Bletchley health coach model



- Focused on people with existing conditions
- Likely to be an 'add-on' to existing roles to achieve scale
- Some existing roles may be suitable for conversion to health coach
- Backed by training and support

5

Seed fund social and support groups

Designed to fund both small social clubs and health support groups

Focus on lower cost clubs and groups and supporting new activities

- Funding open to both residents and organisations
- Simple application and reporting processes
- Based on the successful 'Lakes Clubs' model

6

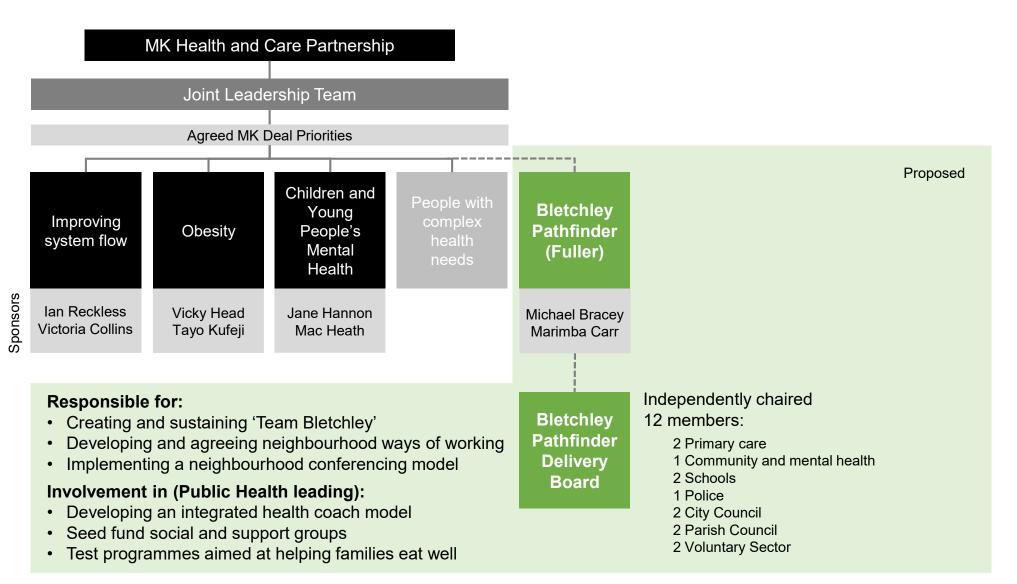
Test programmes aimed at helping families eat well

■ Based on a 'test and learn' approach, co-produced with local people

- Targeted, focussing on families with young children
- Emphasis on improving food skills and access to heathier food
- Partnership approach including schools, children's centres, primary care
- Close working with partners such as and SOFEA and MK Food Bank

Governance





Governance – Indicative budget





Create 'Team Bletchley'

£100K

2

Develop neighbourhood ways of working

3

Implement a neighbourhood conferencing model

Funding delegated to the Delivery Board

- Multi-agency training
- · Practice workshops
- · Networking events
- · Communications budget
- Facilitation costs

4

Develop an Bletchley health coach model

£200K

- Training
- Recruitment
- Incentives
- Supervision

5

Seed fund social and support groups

£150K

- · Grant funds
- Administration

6

Test programmes aimed at helping families eat well

£100K

- Supplies
- Services

Evaluation proposals





Create 'Team Bletchley'

2

Develop neighbourhood ways of working

3

Implement a neighbourhood conferencing model

Sentiment tracking amongst professionals (regular engagement)

Adherence with agreed ways of working (exception reporting)

Attendance and participation in neighbourhood conferencing, tracking outcomes

4

Develop an
Bletchley health
coach model

5

Seed fund social and support groups

6

Test programmes aimed at helping families eat well Record keeping by coaches demonstrating change, some record sampling

Numbers of groups and participants recorded. Qualitative report produced after twelve months.

Project level evaluation will report on impact of interventions and focus on learning